

Message: FW: Trouble accessing new A2A database

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✉ **FW: Trouble accessing new A2A database**

**From** Carrie Hoelscher  
**To** Kraft, Emily  
**Cc**  
**Journal Recipients** Emily.kraft@oa.mo.gov  
**Date** Thursday, February 23, 2017 9:35 AM

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 **image001.jpg** (48 Kb HTML)

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Hi Emily,

Amanda Boberg and George Heib at Free Women's Center are having trouble logging in to the new database. They've tried all the right things, and they aren't typically the people that have difficulty with IT stuff. They've completely exited out of their browser, they're using Internet Explorer, they've double checked usernames, passwords and even the database link and are still receiving the below error message. They're concerned about getting the monthly client forms in to you on time. Any words of wisdom you can offer?

Thanks!  
Carrie

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**From:** Amanda Boberg [mailto:a2a@freewomenscenter.com]  
**Sent:** Tuesday, February 21, 2017 11:08 AM  
**To:** Carrie Hoelscher (AFL)  
**Cc:** George Heib (Executive Director)  
**Subject:** Trouble accessing new A2A database

Carrie,  
Every time I try to log into the system, I get this. I have three initial assessments to enter in the data base.



Amanda Boberg  
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